

APPENDIX A — SURVEY QUESTIONNAIRE

Provided on the following pages is a copy of the survey questionnaire distributed on the Fauntleroy–Vashon, Fauntleroy–Southworth, and Southworth–Vashon auto ferry routes, and the Seattle–Vashon passenger-only route. Special versions of the normal questionnaire were used on the above group of routes and on the Anacortes–San Juan Islands and Anacortes/Islands–Sidney, B.C. routes because the vessels deployed on these routes serve multiple (more than two) ferry terminals. Because it was necessary to identify at which terminal the survey respondent alighted in cases where there was more than one option, the special questionnaires employed a few additional questions asking for the destination terminal and whether or not the respondent was transferring to another ferry route.



1999 Travel Survey

Washington State Ferries wants to know WHERE, HOW, and WHY you travel via the ferry system. This information will help us design new ferry routes, sailing times, and vessel types to improve your ferry service. You can help by completing this questionnaire and by providing full address details. As thanks for your survey participation, we are offering a prize drawing of two free round-trip airline tickets. See inside for details.

Thank you for your participation!

Please tell us about the ferry ride you are taking now.

Please indicate your choice with an "x": ☐ Please print numbers/letters clearly in upper case:

1 2 3 A B C

☐ MARK HERE IF YOU HAVE ALREADY COMPLETED A QUESTIONNAIRE ON ANOTHER FERRY RIDE TODAY AND CONTINUE.

1 Where are you GOING TO now? (Your final destination today)

☐ Home ☐ Work/School ☐ Some other place

2 Please provide Question 1 address. (Your final destination today)

City

Zipcode

Name of Place/Building

Exact Street Address

OR Cross-Streets

X

3 Where did you COME FROM before boarding this ferry?

☐ Home ☐ Work/School ☐ Some other place

4 Please provide Question 3 address.

City

Zipcode

Name of Place/Building

Exact Street Address

OR Cross-Streets

X

5 At which ferry terminal will you get off this vessel?

☐ Fauntleroy ☐ Southworth ☐ Vashon ☐ Seattle

- 6 a. At Vashon, will you transfer to another ferry? ☐ Yes ☐ No
b. If transferring to another ferry: At which terminal will that ferry ride end?
☐ Southworth ☐ Seattle

7 What is the purpose of the ferry ride you are taking now?

- | | | |
|---|--|---|
| <input type="checkbox"/> To / from regularly scheduled work or school | <input type="checkbox"/> To / from personal business | <input type="checkbox"/> To / from shopping |
| <input type="checkbox"/> To / from business-related activity
(<i>delivery, sales appt., meeting</i>) | <input type="checkbox"/> To / from social or recreational activity
(<i>lawyer, banking, haircut, etc.</i>) | <input type="checkbox"/> Sightseeing |
| <input type="checkbox"/> To / from medical appointment | <input type="checkbox"/> To / from social or recreational activity
(<i>eat meal, entertainment, visiting</i>) | <input type="checkbox"/> Other purpose |

8 Is this ferry ride the first half or second half of a round trip?

☐ **First half** - continue (a) to (b)

a. How will you return?

- ☐ Same ferry route
☐ Not using ferry system
☐ Different ferry route

b. When will you return?

- ☐ Today ☐ Some other day

☐ **Second half** - continue (c) to (d)

c. How did you get there?

- ☐ Same ferry route
☐ Not using ferry system
☐ Different ferry route

d. When did you go there?

- ☐ Today ☐ Some other day

9 What type of ticket did you use for this ferry ride? (*check only one*)

- | | | |
|--|---|---|
| <input type="checkbox"/> Free (No ticket tendered) | <input type="checkbox"/> Passenger with bicycle | <input type="checkbox"/> Recreational vehicle |
| <input type="checkbox"/> Combined ferry/bus | <input type="checkbox"/> Passenger, full fare | <input type="checkbox"/> Truck longer than 20 feet |
| <input type="checkbox"/> Motorcycle | <input type="checkbox"/> Passenger, senior, disabled fare | <input type="checkbox"/> Employer-subsidized 1-month pass |
| <input type="checkbox"/> Auto/driver, full fare | <input type="checkbox"/> Passenger, youth fare | <input type="checkbox"/> Other |
| <input type="checkbox"/> Auto/driver, frequent user coupon | <input type="checkbox"/> Passenger, frequent user coupon | |

10 How many minutes did you wait to board this ferry?

11 How many one-way rides have you taken on a Washington State Ferry in the past 7 days, including this ride?
(A round trip is TWO one-way rides)

of one-way rides

☐ First ride in past year

☐ First ride ever

12 Imagine the following improvements that make it easier to ride the bus to and from the ferry.
Which ONE most appeals to you?

- | | |
|--|--|
| <input type="checkbox"/> Transit service within 2 blocks of your home or destination | <input type="checkbox"/> Bus pass paid/subsidized by your employer |
| <input type="checkbox"/> Transit service available at both ends of ferry route | <input type="checkbox"/> More park-and-ride lots/spaces available |
| <input type="checkbox"/> Seamless connection (i.e., less than 300-foot covered walkway)
between ferry and buses | <input type="checkbox"/> None of the above |
| | <input type="checkbox"/> Other: (<i>Specify</i>) _____ |

For Office Use Only

Additional comments about ferry service:

13 How did you BOARD this ferry? (**FOLLOW ARROWS**)

☐ Walked onto ferry
☐ Bicycled onto ferry

a. How did you GET TO the ferry terminal where you boarded this ferry?

☐ Bicycled ☐ Walked
☐ Drove vehicle ☐ Rode with someone
☐ Bus / shuttle ☐ Dropped off For Office Use Only
 Bus company: _____

b. Before boarding this ferry vessel, did you:

☐ Park a motor vehicle in ferry terminal area parking
☐ Park a motor vehicle in an off-site park-and-ride lot: (Specify location) For Office Use Only

☐ Park a motor vehicle in any other parking lot or metered space
☐ None of the above (Go to Question d)

c. How much did you pay (personally) for Question b (above) parking? Per: (check one)

☐ hour ☐ day
☐ month ☐ year \$ _____

d. How will you reach your FINAL destination after you get off this ferry?

☐ Bicycle ☐ Walk
☐ Drive vehicle ☐ Ride with someone
☐ Bus / shuttle ☐ Picked up
 Bus company: _____ For Office Use Only

e. After getting off this ferry vessel, will you: For Office Use Only

☐ Retrieve a motor vehicle parked in ferry terminal area parking
☐ Retrieve a motor vehicle parked in an off-site park-and-ride lot (Specify Location): For Office Use Only

☐ Retrieve a motor vehicle parked in any other parking lot or metered space
☐ None of the above (Go to Question 14)

f. How much did you pay (personally) for Question e (above) parking? Per: (check one)

☐ hour ☐ day
☐ month ☐ year \$ _____

Go to Question 14 on back

☐ Drove motor vehicle onto ferry
☐ Rode as vehicle passenger onto ferry

g. Which of the following best describes the vehicle in which you boarded this ferry?

☐ Auto, SUV, minivan, or pick-up
☐ Motorcycle
☐ Camper or RV
☐ Truck (commercial, panel, tractor / trailer)
☐ Vanpool program vehicle
☐ Public transit bus
☐ Other bus

h. Counting yourself, how many people were in the vehicle? (ignore if by bus) _____

i. Did your vehicle receive priority loading as a registered ferry car/vanpool, on a bus, or as a special purpose/emergency trip?

☐ Yes ☐ No

j. If Vehicle Passenger: Do you live in the same household as the driver? ☐ Yes ☐ No

Go to Question 14 on back

Register to Win Two FREE Round-Trip Airline Tickets

As thanks for participating in our survey, we are offering a prize drawing of two round-trip airline tickets to anywhere in the continental United States. Fill out your name and address on the back page. A public drawing will be held and the winner will be contacted by mail and telephone before June 15, 1999.

Return this form to the survey attendant, to a return box on the ferry, or by mail. Postage has been pre-paid for mail returns.

14 How many motor vehicles in working condition are available for use by your household?

15 Including yourself, how many people live in your household?

16 How many licensed drivers?

17 How old are you?

18 Are you . . . ☐ Male ☐ Female

19 Are you . . . ☐ Employed ☐ Student
☐ Military Personnel ☐ None

20 What is your estimated total annual household income in 1998 before taxes?

- ☐ Less than \$15,000 ☐ \$50,000-\$74,999
☐ \$15,000-\$34,999 ☐ \$75,000-\$99,999
☐ \$35,000-\$49,999 ☐ More than \$100,000

21 Is this ferry ride associated with the work on the USS Abraham Lincoln at Puget Sound Naval Shipyard in Bremerton? ☐ Yes ☐ No

22 Are you eligible for transportation services covered by the Americans with Disabilities Act? ☐ Yes ☐ No

Register to Win Here!

Last Name

Area Code

Home Phone

Apt. No.

Home Address

City

State/Province

Zipcode

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